

Privacy policy

Mobile application and ticket details

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Personal data act (523/1999) 10 and 24 § Date: 25th of May 2017

1. Registry holder

Metsäpietilä Ltd (Y=0150277-4)
Metsä-Pietilänkatu 3
15800 LAHTI
FINLAND

Metsäpietilä Ltd is the parent company of Koiviston Auto Corporation. The information of the registry is also used by the subsidiaries of Koiviston Auto Corporation; Helsingin Bussiliikenne Ltd (Y=0979345-7), Jyväskylän Liikenne Ltd (Y=0174391-4), Koiviston Auto Ltd (Y=1838135-8), Koskiliinjat Ltd / Gold Line (Y=0187285-5), Kuopion Liikenne Ltd (Y=1838136-6), Porvoon Liikenne Ltd / Borgå Trafik Ab (Y=0130205-1) and Satakunnan Liikenne Ltd (0137128-3).

2. Person responsible for the registry

Hannu Rantakömi
hannu.rantakomi@kabus.fi

3. Registry name

Koiviston Auto Corporation mobile application's customer register.

4. The purpose of using person data and the registry

The information obtained from the mobile application is used for managing customer relations and improving service usability.

The information can be used for service development, business planning and development as well as for statistics and research. Provided that the user has given permission, the information can also be used for Koiviston Auto Corporation marketing purposes.

Debit and credit card

Koiviston Auto Corporation is collecting debit and credit card data only for the time when they are passed on to the payment service provider. During the debit and credit card payment, the payment service provider returns a payment token that is used for the further payments. Koiviston Auto Corporation's systems do not permanently store credit card

information and Koiviston Auto Corporation cannot retrieve credit card data.

Concerning travel tickets, for example purchase and usage data, location data and information from third party location services may be combined with the user data.

Information can be passed on to third parties in the following purposes:

Koiviston Auto Corporation shares personal data only to third parties that use the person information according to the Koiviston Auto Corporation requirements. Information can be used due to other reasons, such as orders based on the Finnish law.

5. Updating the register's information content and data

- Person's first- and surname
- E-mail address
- Phone number
- Postal address
- Postal number
- Postal code
- Ticket purchases and other purchase transactions as well as information given during the payment
- Location data involved using the service
- Other information given by the customer during registration or using the service.

Customer is responsible for making sure that the information given is correct. Customer can update and correct own information by logging into the system with a user account.

Customers have the right to check their information and request corrections. The requests must be sent to the register's contact person.

6. Information sources

Information is being gathered during registration, logging in and service usage. In addition, information is gathered from analytics systems.

Cookies

Koiviston Auto Corporation's mobile application uses cookies. By continuing to use the service, the customer accepts our cookies' policy. Cookies are installed to user's device. The user can disable cookies by changing browser settings. This may lead to partial or complete malfunctions in the service or usage of the web site. If the customer has disabled cookies or other www-technologies, Koiviston Auto Corporation is not responsible reimbursing direct or indirect damages to the customer.

Location information

Location information can be gathered directly from customer's or user's device or by usage of the service or from third parties. External service providers are responsible that the

information they provided is legal and up to date.

7. Regular disclosure and transfer of information outside the European Union and European Economic Area.

Information is not regularly disclosed to third parties and information is not transferred outside the European Union or European Economic Area.

8. Principles protecting the register

External service providers are storing the customer register information by using good known information processing methods. External service providers follow strict secrecy and confidentiality obligation.

Register holder's information system and files are being protected with commonly used technical methods. Personal user account and password are needed to use the register. User accounts are granted only to members of staff and for those whose position and work tasks require access.